

Our client, a pioneering entity within a Dubai government-established free trade zone, seeks to promote industries that are related to modern technology, state-of-the-art infrastructure, and business services.

They built UAE's first integrated free zone technology park designed to enhance quality of life, community, mobility, economy, governance, and environmental stewardship.

Their vision extends beyond infrastructure; they are committed to creating initiatives that not only enrich communities and individual lives but also promote environmentally sustainable living in alignment with Smart Dubai's ambitious goals.

The mixed-use development comprises residential, commercial, and hospitality buildings enhanced by landscaped walkways and an extensive underground infrastructure.

## THE **CHALLENGE**

The client required a comprehensive smart city consultancy to define the scope of the Digital Park project. The goal was to evaluate smart city best practices and cater to the park's diverse stakeholders. A robust plan was essential for integrating smart services throughout the various phases of development, ensuring the project aligned seamlessly with their vision of creating a model Smart District.

### ZAINTECH SOLUTION: SMART SERVICES FRAMEWORK

ZAINTECH WAS ENGAGED AS THE SMART CITY CONSULTANT FOR THE PROJECT, FOCUSING ON CREATING A COMPREHENSIVE SMART SERVICES FRAMEWORK.

#### We adopted the following approach:

- Smart Services Framework Developed a Smart Services Catalogue and Categorization, and the Silicon Park Concept Architecture, detailing its components.
- Technical Design Implemented a Sensing and Building Control Layer, established a secure private network, and created an Integrated Operations Center (IOC) for centralized management.
- Financial Planning Provided a preliminary capital budget and developed a comprehensive Smart Services portfolio based on best practices and strategic alignment.
- Implementation and Guidelines Defined requirements for smart services, established appropriate systems, developed layered architecture, and set guidelines for platform and system integration.

### BUSINESS IMPACT

Implementing the Smart City Solutions led to the following:



#### **ENHANCED DECISION-MAKING**



Achieved a 35% improvement in data-driven decisionmaking through comprehensive analytics.



#### **SAFER COMMUNITIES**



Reduced crime rates by 25% with smart safety and security measures.



#### **SUSTAINABLE PRACTICES**



environmental footprint by 20% through sustainable initiatives.



#### **OPTIMIZED TRANSPORTATION**



Improved mobility with a 30% increase in public transportation efficiency.



### **ECONOMIC DEVELOPMENT**



Generated over 50 new business opportunities within the Smart District.

### WHY **ZAINTECH**

ZainTECH's expertise in Smart City consultancy, advanced use of AI and machine learning, and comprehensive, integrated approach distinguishes it as the ideal partner for this customer. Our innovative strategies ensure efficient implementation, reduced costs, and enhanced operational efficiency, driving the project's success and aligning it with their vision of a model Smart District.



# **ABOUT ZAINTECH**

ZainTECH is a regional integrated digital solutions provider, unifying Zain Group's ICT assets to offer a unique value proposition of comprehensive digital solutions and services under one roof. The company drives the digital transformation of customers in the MENA region by providing a center of excellence and managed solutions across cloud, cybersecurity, big data, drones and robotics and digital solutions.

ZainTECH operates in Kuwait, Saudi Arabia, Bahrain, Jordan, Iraq, Sudan, South Sudan, and the United Arab Emirates, as well as in other key markets in the Middle East.

Discover how ZainTECH Digital Services can help your organization achieve greater operational resilience and improved business outcomes.

**CONTACTUS**